

# Qualification factsheet

## Qualification overview

<b>Qualification title</b>	NCFE Level 2 Diploma in Retail Skills		
<b>Qualification number (QN)</b>	600/4278/3		
<b>Total qualification time (TQT):</b>	370	<b>Guided learning hours (GL)</b>	115
<b>Entry requirements:</b>	There are no specific recommended prior learning requirements for this qualification. However, learners may find it helpful if they've already achieved a Level 1 qualification.		

## About this qualification

This qualification is designed for learners who would like to work in the retail sector, or those already working in a retail role who wish to progress in their retail career.

This qualification aims to:

- prepare learners for work in the retail industry
- confirm competence against the national occupational standards (NOS) for retail at Level 2.

## Qualification structure

To be awarded the NCFE Level 2 Diploma in Retail Skills, learners must achieve a minimum of **37** credits. A minimum of **32** credits must be achieved at Level 2. **8** credits will come from the one mandatory unit (Section 1) and a minimum of **14** credits must come from Section 2.

A maximum of **15** credits can come from Sections 3 and 4 which can include:

- a maximum of **5** credits from Section 3 and/or
- a maximum of **15** credits from Section 4.

## Mandatory units

Unit 01 Work effectively in a retail team
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## Optional units

Optional units available for this qualification cover areas such as maintaining food safety, processing payments and visual merchandising. Please refer to the Qualification Specification for more information

## Assessment

The NCFE Level 2 Diploma in Retail Skills is a competence-based qualification which must be assessed in the workplace or in a realistic work environment in accordance with the relevant assessment strategy. The qualification is internally assessed through a portfolio of evidence, which is externally quality assured.

## Progression opportunities

The objectives of this qualification are to help learners to:

- develop transferable skills valued by employers such as customer service, teamwork and communication
- develop skills in more specialist areas depending on their area of interest or work, including food and drink, fashion, bakery and gardening.

Learners who achieve this qualification could progress to:

- NCFE Level 3 Diploma in Retail Skills (various pathways)
- NCFE Level 3 Diploma in Management
- NCFE Level 3 Diploma in Customer Service.



## Contact us

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