

Qualification factsheet

Qualification overview

Qualification title	NCFE Level 1 Award in Retail Knowledge		
Qualification number (QN)	601/7957/0		
Total qualification time (TQT):	70	Guided learning hours (GL)	47
Entry requirements:	There are no specific recommended prior learning requirements for this qualification. However, learners may find it helpful if they've already achieved an Entry Level 3 qualification. This qualification is suitable for learners aged pre-16 and above.		

About this qualification

This qualification is designed to provide learners with the knowledge to progress into employment, an Apprenticeship or onto further study.

This qualification aims to provide learners with knowledge of:

- occupations in the retail sector
- customer service in the retail sector
- health and safety
- stock control, handling and replenishment
- sales.

Qualification structure

To be awarded the NCFE Level 1 Award in Retail Knowledge, learners are required to successfully complete 1 mandatory unit and 3 optional units.

Mandatory units

Unit 01 Understanding the business of retail
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Optional units

Optional units available for this qualification cover areas such as customer service, health, safety and security and controlling, handling and replenishing stock. Please refer to the Qualification Specification for more information.

Assessment

The NCFE Level 1 Award in Retail Knowledge is a knowledge-based qualification which is internally assessed through a portfolio of evidence, which is externally quality assured.

Progression opportunities

The objective of this qualification is to help learners to:

- progress into employment, an Apprenticeship or onto further study.

Learners who achieve this qualification could progress to:

- NCFE Level 2 Certificate in Retail Knowledge
- NCFE Level 2 Diploma in Retail Skills
- NCFE Level 2 Certificate in Understanding Retail Operations.



Contact us

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Version 1.1 July 2022

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