

NCFE

CACHE

Knowledge, Skills and Behaviours (KSBs) Mapping

**NCFE CACHE Level 3 Diploma in the Principles
and Practice of Dental Nursing
QN: 610/3114/8**

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Introduction

The NCFE CACHE Level 3 Diploma in the Principles and Practice of Dental Nursing (610/3114/8) qualification has been developed to meet the requirements of the Institute for Apprenticeship and Technical Education's (IfATE's) Dental Nurse (GDC 2023) occupational standard in England (ST1431 v1.0). It also reflects the knowledge, skills, attitudes and behaviours a dental nurse must have to practise safely, effectively and professionally and fully meets the General Dental Council's (GDC's) criteria within [The Safe Practitioner: Dental Nurse](#) (superseding the GDC's Preparing for practice).

This document outlines where the Level 3 Diploma in the Principles and Practice of Dental Nursing maps to the knowledge, skills and behaviour (KSB) statements within the occupational standard, showing which unit, learning outcome (LO) and assessment criteria (AC) within the qualification content covers each KSB statement. Mapping has also been provided to show which GDC criteria has been met.

For more information on the Dental Nurse occupational standard, please visit the [IfATE website](#). For more information and details about the qualification, please refer to the qualification specification on the NCFE website.

Knowledge, skills and behaviours (KSB) mapping: knowledge

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
K1: The aetiology, pathogenesis and epidemiological trends of oral and dental disease and their application to patient management.	CORE DN 4	LO1	AC1.1 to AC1.7, specifically AC1.2	C 1.1
K2: Clinical presentations of oral and dental diseases relevant to the role of a dental nurse and the principles underpinning their diagnosis, prevention, and treatment.	CORE DN 4	LO1 LO2	AC1.9	C 1.2
	CORE DN 7	LO1	AC1.3	
K3: The variance in disease presentation across diverse cultural and social groups, and those with protected characteristics, and how this impacts diagnosis, prevention, and treatment.	CORE DN 4	LO1	AC1.8	C 1.3
K4: General and systemic diseases and psychological conditions, and their relevance to oral health and impact on clinical treatment, patient compliance, self-care, and outcomes.	CORE DN 11	LO4 LO5	AC4.3	C 1.4
K5: The relevance to patient management of dental, oral, craniofacial, and general anatomy, recognising the diversity of anatomy across the patient.	CORE DN 11	LO1	AC1.8	C 1.5
K6: Physiology and its application to patient management.	CORE DN 11	LO1 LO5	AC5.1, AC5.2, AC5.3	C 1.6

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
K7: Psychological and sociological concepts and theoretical frameworks of health, illness, behavioural change and disease, and how these can be applied in clinical practice.	CORE DN 11	LO1 LO5	All ACs AC5.1, AC5.2, AC5.3	C 1.7
K8: The potential routes of transmission of infectious agents in dental practice, mechanisms for the prevention of infection, the scientific principles of decontamination and disinfection.	CORE DN 2	LO1 LO2 LO3 LO4 LO5	All ACs All ACs All ACs All ACs AC5.1 to AC5.3	C 1.8
K9: The need for effective recorded maintenance and testing of equipment and requirements for appropriate storage, handling, and use of materials.	CORE DN 2	LO9 LO10	All ACs All ACs	C 1.9
K10: Evaluate the health risks of prescribed, non-prescribed and recreational drug use and misuse on oral and general health.	CORE DN 4	LO1	AC1.10	C 1.13
K11: The scientific principles underpinning the use of materials and biomaterials used in dentistry.	CORE DN 7	LO3	AC3.1, AC3.2, AC3.4	C 1.14
K12: The scientific principles of medical ionizing radiation and statutory regulations, and how these are applied to clinical practice.	CORE DN 6	LO1	All ACs	C 1.15
K13: The principles of obtaining valid patient consent.	CORE DN 11	LO2	AC2.7	C 1.16
	CORE DN 12	LO2	AC2.3	
K14: The importance of each component of the patient assessment process.	CORE DN 5	LO2	AC2.7	C 1.17

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
K15: How to raise safeguarding concerns for children and adults and act accordingly.	CORE DN 1	LO3	All ACs	C 1.23
K16: Principles of preventive care.	CORE DN 4	LO2 LO4 LO5	All ACs AC4.1 All ACs	C 1.24
K17: How diet and nutritional status can influence oral and general health and how to provide appropriate advice and support.	CORE DN 4	LO2 LO4	AC2.1, AC2.2 AC4.1	C 1.27
K18: Common signs and symptoms of oral cancer and the importance of raising a concern and early referral.	CORE DN 11	LO4	AC4.4	C 1.31
K19: The responsibilities of the dental team as an access point to and from wider healthcare.	CORE DN 4	LO6	AC6.2	C 1.40
K20: The roles and organisation of various referral networks, clinical guidelines and policies and local variation.	CORE DN 4	LO3	AC3.8	C 1.38
	CORE DN 5	LO4	AC4.3, AC4.4	
K21: Common conditions and complications that may arise following dental implant therapy.	CORE DN 10	LO2	AC2.3	C 1.43
K22: The importance and components of a comprehensive and contemporaneous patient history.	CORE DN 5	LO2	AC2.4, AC2.5	C 1.44
	CORE DN 11	LO2	AC2.3, AC2.5, AC2.6	
K23: The risks within and around the clinical environment.	CORE DN 1	LO1	All ACs	C 2.3.1
	CORE DN 2	LO6 LO7 LO8	All ACs All ACs All ACs	

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
K24: The use of a range of communication methods and technologies and their appropriate application in support of clinical practice.	CORE DN 3	LO1	AC1.2	I 1.1
	CORE DN 4	LO3	AC3.5	
K25: The importance of non-verbal communication, including listening skills, and the barriers to effective communication.	CORE DN 4	LO3	AC3.6	I 1.2
K26: The professional expectations, potential impact, and consequence of using social media as a communication tool.	CORE DN 1	LO1	AC1.4	1 1.9
K27: The importance of contemporaneous, complete and accurate patient records in accordance with legal requirements and best practice.	CORE DN 5	LO2	AC2.3	P 1.1
K28: The legal responsibilities of maintaining and protecting patients' information.	CORE DN 1	LO1	AC1.2	P 1.2
	CORE DN 5	LO2	AC2.1	
K29: The responsibilities and limitations of delegating to other members of the dental team.	CORE DN 3	LO1	AC1.7	I 2.1
K30: The role and professional responsibilities associated with appraisal; training and review of colleagues; provision of and receipt of effective feedback in the context of developing members of the dental team.	CORE DN 3	All LOs	All ACs	I 2.2
K31: The roles of dental and other healthcare professionals in the context of learning and working in a dental and wider healthcare team.	CORE DN 1	LO5	AC5.4	I 2.3

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
K32: The contribution that team members and effective team working makes to the delivery of safe and effective high-quality care, including the benefits of working in culturally diverse teams.	CORE DN 3	LO1	AC1.6	I 2.4
K33: Team working guidance provided by the GDC and other relevant bodies.	CORE DN 1	LO1	AC1.2	I 2.5
K34: The impact of Direct Access on each registrant group and the impact on the application of each group's scope of practice.	CORE DN 1	LO1	AC1.3	I 2.6
K35: The scope of practice of each member of the dental team and how the roles interact for effective teamwork and patient care.	CORE DN 1	LO1	AC1.2	I 2.7
K36: The need to ensure that those who raise concerns are protected from discrimination or other detrimental effects.	CORE DN 1	LO3	AC3.4	I 2.8
K37: The differences between management and leadership.	CORE DN 1	LO2	AC2.3	P 2.1
K38: Own management and leadership role and the range of skills and knowledge required to do this effectively.	CORE DN 1	LO2	All ACs	P 2.2
K39: How to take responsibility for the quality of services and devices provided to the patient as relevant to own scope of practice.	CORE DN 1	LO1 LO4	AC1.2, AC1.3 AC4.1	P 2.3
K40: The GDC's expectations and requirements as set out in regulations and guidance and other relevant laws, ethical guidance and systems, in addition to the above legal frameworks.	CORE DN 1	LO1 LO4	AC1.2 AC4.1	P 1.5

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
K41: The importance of having appropriate indemnity arrangements in place for both the professional and patient.	CORE DN 1	LO2	AC2.4	P 1.6
K42: The importance of candour and effective communication with patients when things go wrong or when dealing with a complaint.	CORE DN 5	LO4	AC4.6	P 1.7
K43: How and where to report any patient safety issues which arise.	CORE DN 1	LO1 LO3 LO5	AC1.1, AC1.2 AC3.3, AC3.4 AC5.7, AC5.8	P 1.8
K44: The responsibilities of, and mechanisms for raising concerns about your own or others' health, behaviour or professional performance as described in GDC guidance.	CORE DN 1	LO3	AC3.3	P 1.9
K45: Diversity, equality, inclusion and discrimination and the underpinning legislation, and explain how to apply these principles to manage patients with protected characteristics and work within the dental team, noting that this legislation may differ in England, Scotland, Wales and Northern Ireland.	CORE DN 1	LO1	AC1.2	P 1.3
K46: Explain the attributes of professional attitudes and behaviour in all environments and media, including interaction with social media.	CORE DN 1	LO1 LO4	AC1.2, AC1.4 AC4.1	P 1.10
K47: The principles and procedures for good complaints handling.	CORE DN 1	LO5	AC5.7, AC5.8	P 1.11

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
K48: The responsibility that dental practices and individual practitioners have in compliance with legal and regulatory frameworks.	CORE DN 1	LO1	AC1.1, AC1.2, AC1.3	P 1.12
K49: Cultural competence and its relevance in assessing the needs and planning care for patients from diverse backgrounds.	CORE DN 3	LO1	AC1.6	P 1.4
K50: The dental and wider healthcare systems dental professionals work within including local and national health policy and organisations, delivery of healthcare and equity.	CORE DN 4	LO6	AC6.2	P 3.2
K51: The basic principles of a population health approach including demographic and social trends, UK and international oral health trends, determinants of health and inequalities in health, and the ways in which these are measured and current patterns.	CORE DN 4	LO6	AC6.1	P 3.1
K52: The role of health promotion in terms of the changing environment, community and individual behaviours to deliver health gain.	CORE DN 4	LO6	AC6.3	P 3.3
K53: Methods of evidence-based prevention at a community and or population level.	CORE DN 4	LO6	AC6.2	P 3.4
K54: The principles of planning oral health care for communities to meet needs and demands.	CORE DN 4	LO7	AC7.1	P 3.5
K55: The ethical challenges associated with providing patient care within the current dental healthcare systems.	CORE DN 4	LO7	AC7.3	P 3.7

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
K56: The principles and limitations of the currently available options for funding of dental healthcare provision for individual patients.	CORE DN 4	LO7	AC7.2	P 3.6
K57: The management of resources in provision of care decisions including appropriate use of primary and secondary care networks.	CORE DN 4	LO7	AC7.4	P 3.8
K58: The importance of collaboration across the health and social care sector for the benefit of communities and individual patients.	CORE DN 4	LO7	AC7.5	P 3.9
K59: The barriers and challenges which prevent sections of the population accessing oral healthcare, including patients from marginalised populations and patients with protected characteristics.	CORE DN 4	LO7	AC7.6	P 3.10
K60: The main principles relating to sustainable oral health care, both environmentally and in terms of patient compliance, and the factors that might affect implementing a sustainable approach.	CORE DN 4	LO7	AC7.7	P 3.11
K61: The term insight in the context of professional practice.	CORE DN 3	LO6	AC6.3	S 1.1
K62: Why insight is important in ensuring safe and effective patient care, and to personal development.	CORE DN 3	LO6	AC6.4	S 1.2
K63: The principles of an evidence-based approach.	CORE DN 4	LO6	AC6.2	S 2.1

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
K64: Models for self-reflection and how this process can be used to inform personal development, viewpoint, preconceptions, bias and behaviour.	CORE DN 3	LO3	AC3.4	S 2.3
K65: The importance of assessment, feedback, critical reflection, identification of learning needs and appraisal in personal development planning.	CORE DN 3	LO1 LO2 LO3	All ACs All ACs All ACs	S 2.4
K66: The importance of and requirement for commitment to lifelong learning.	CORE DN 3	LO2	AC2.7	S 2.5
K67: The principles of personal development planning, recording of evidence, and reflective practice.	CORE DN 3	LO2	All ACs	S 2.7
K68: Strategies to identify and manage the personal and emotional challenges of work, teamwork and workload.	CORE DN 3	LO5	AC5.2	S 3.2
K69: Opportunities for improvement of a clinical service or to manage and or mitigate risks.	CORE DN 3	LO1	AC1.2	S 2.9
K70: Ways to self-monitor, self-care and routes of seeking appropriate advice in terms of personal wellbeing.	CORE DN 3	LO5	AC5.1	S 3.1
K71: Strategies to identify and manage the personal and emotional challenges of uncertainty and change.	CORE DN 3	LO5	AC5.2	S 3.3

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
K72: The role of coping strategies for practice, such as reflection, self-acceptance, debriefing, handing over to another colleague, peer support and asking for help in responding to challenges and setbacks.	CORE DN 3	LO5	AC5.3	S 3.4

Knowledge, skills and behaviours (KSB) mapping: skills

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
S1: Identify relevant and appropriate dental, oral, craniofacial, and general anatomy, recognising the diversity of anatomy across the patient population.	CORE DN 11	LO1	AC1.8	C 1.5
S2: Evaluate the health risks of prescribed, non-prescribed and recreational drug use and misuse on oral and general health.	CORE DN 4	LO1	AC1.10	C 1.13
S3: Evaluate the scientific principles underpinning the use of materials and biomaterials, their limitations and selection, with emphasis on those used in dentistry.	CORE DN 7	LO3	AC3.1, AC3.2, AC3.4	C 1.14
S4: Identify the signs of abuse, neglect or emotional trauma, explain local and national systems that safeguard the welfare of children and adults.	CORE DN 1	LO3	All ACs	C 1.23
S5: Identify the signs of normal and abnormal facial growth, physical, mental and dental development milestones and explain their significance.	CORE DN 11	LO1 LO5	AC1.1 AC5.1, AC5.2, AC5.3	C 1.32
S6: Assess patients' levels of anxiety, experience, and expectations in respect of dental care and oral health.	CORE DN 5	LO3 LO4	All ACs All ACs	C 2.1.3
S7: Contribute to relevant special investigations and diagnostic procedures.	CORE DN 5	LO2	AC2.9	C 2.1.5

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
S8: Undertake orthodontic assessment.	CORE DN 5	All LOs	All ACs	C 2.1.6
S9: Obtain valid consent from patients explaining all the relevant factors and taking into account the legal requirements where appropriate within scope of practice.	CORE DN 5	LO2	AC2.1	C 2.1.10
	CORE DN 7	LO4	AC4.1	
	CORE DN 8	LO3	AC3.1	
	CORE DN 9	LO3	AC3.1	
	CORE DN 11	LO2	AC2.7	
	CORE DN 12	LO2	AC2.3	
S10: Record an accurate and contemporaneous patient history.	CORE DN 5	LO2	AC2.5	C 2.1.12
S11: Accurately record dental charting as carried out by other appropriate registrants.	CORE DN 5	LO2	AC2.5	C 2.1.14
S12: Accurately record an oral health assessment.	CORE DN 5	LO2	AC2.5	C 2.1.13
S13: Prepare records, images, equipment and materials for clinical assessment.	CORE DN 5	LO1 LO2	All ACs AC2.2, AC2.4	C 2.1.15
S14: Process and manage dental radiographs and images.	CORE DN 6	LO7 LO8	All ACs All ACs	C 2.1.16
S15: Manage patient anxiety appropriately, effectively, and safely.	CORE DN 5	LO3	All ACs	C 2.2.2
S16: Monitor, support and reassure patients through effective communication and behavioural techniques.	CORE DN 5	LO3	AC3.2, AC3.3	C 2.2.6
	CORE DN 8	LO4	AC4.4	
	CORE DN 9	LO4	AC4.1	
	CORE DN 10	LO2 LO4	AC2.4 AC4.4	

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
S17: Identify changes in the patient's reported oral health status and take appropriate action.	CORE DN 5	LO2	AC2.4, AC2.5, AC2.6	C 2.2.7
	CORE DN 11	LO4 LO5	AC5.1, AC5.2, AC5.3	
S18: Make arrangements for follow-up care as prescribed by the operator.	CORE DN 5	LO4	AC4.1, AC4.2	C 2.2.8
S19: Provide chairside support to the operator during treatment.	CORE DN 7	LO4	All ACs	C 2.2.9
	CORE DN 8	LO3	All ACs	
		LO4	All ACs	
		LO5 LO6	All ACs All ACs	
CORE DN 9	LO4	All ACs		
CORE DN 10	LO4	All ACs		
	LO5	All ACs		
S20: Prepare, mix and handle dental materials.	CORE DN 5	LO1	All ACs	C 2.2.10
	CORE DN 7	LO4	All ACs	
	CORE DN 8	LO3	AC3.4	
		LO4 LO5	AC4.2 AC5.1, AC5.2	
	CORE DN 9	LO3	AC3.3	
LO4		AC4.4, AC4.6		
CORE DN 10	LO3	AC3.2		
S21: Identify and explain the risks within and around the clinical environment and manage these in a safe and effective manner.	CORE DN 1	LO1	All ACs	C 2.3.1
	CORE DN 2	LO6	All ACs	
		LO7 LO8	All ACs All ACs	

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
S22: Implement, perform, and manage effective decontamination and infection control procedures according to current guidelines.	CORE DN 2	LO5 LO7 LO8 LO9 LO10 LO11 LO12	All ACs All ACs All ACs All ACs All ACs All ACs All ACs	C 2.3.2
S23: Prepare and maintain the clinical environment including the instruments and equipment.	CORE DN 2	LO9	All ACs	C 2.3.3
	CORE DN 5	LO1	All ACs	
	CORE DN 6	LO6	All ACs	
	CORE DN 7	LO4	All ACs	
	CORE DN 8	LO3 LO4 LO5	All ACs All ACs All ACs	
	CORE DN 9	LO3	All ACs	
	CORE DN 10	LO3 LO4	All ACs All ACs	
S24: Identify, assess, and manage medical emergencies.	CORE DN12	LO1 LO3 LO4 LO5 LO6 LO7 LO8	All ACs All ACs All ACs All ACs All ACs All ACs All ACs	C 2.4.1

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
S25: Provide patients/carers with comprehensive, personalised preventive advice, instruction, and intervention in a manner which is accessible, promotes self-care and motivates patients/carers to comply with advice and take responsibility to maintain and improve oral health	CORE DN 4	LO4	All ACs	C 2.5.1
	CORE DN 5	LO4	All ACs	
S26: Support the management of patients with acute oral conditions ensuring involvement of appropriate dental team members.	CORE DN 4	LO3 LO4	All ACs All ACs	C 2.4.2
	CORE DN 7	LO4	All ACs	
	CORE DN 11	LO4 LO5	All ACs AC5.3	
S27: Adopt an evidence-based approach to clinical practice.	CORE DN 4	LO6	All ACs	C (B)1
S28: Communicate effectively and sensitively, tailoring to context, by spoken, written and or electronic means with all patients, including patients whose first language is not English, using representatives or interpreters where necessary, in relation to patients with anxious or challenging behaviour or special considerations such as emotional trauma and difficult circumstances, such as breaking bad news, or discussing issues such as alcohol consumption, smoking, or diet.	CORE DN 4	LO2 LO3	AC2.5 All ACs	I 1.3
	CORE DN 5	LO4	AC4.6, AC4.7	
S29: Communicate effectively and sensitively by spoken, written and electronic means with the public.	CORE DN 5	LO4	AC4.7	I 1.4

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
S30: Communicate effectively by spoken, written and electronic means with colleagues from dental and other healthcare professions in relation to the direct care of individual patients, oral health promotion and raising concerns when problems arise, including where patients cause distress to staff.	CORE DN 5	LO4	AC4.8	I 1.5
S31: Maintain contemporaneous, complete and accurate patient records in accordance with legal requirements and best practice.	CORE DN 5	LO2	AC2.6	P (B)11
	CORE DN 11	LO2	AC2.3, AC2.4, AC2.5, AC2.7	
S32: Communicate with care, compassion, empathy and respect in all professional interactions with patients, their representatives, the public and colleagues.	CORE DN 4	LO3 LO4	All ACs All ACs	I (B)1
	CORE DN 5	LO3 LO4	All ACs All ACs	
	CORE DN 8	LO3	AC3.6	
	CORE DN 9	LO4	AC4.7	
	CORE DN 10	LO3 LO4 LO5	AC3.4, AC3.5 AC4.1 All ACs	
S33: Communicate appropriately and effectively in professional discussions and transactions.	CORE DN 3	LO1	AC1.4, AC1.7	I 1.7
		LO2	All ACs	
S34: Give feedback effectively to other members of the team.	CORE DN 3	LO1	AC1.4	I 1.8

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
S35: Respect the roles of dental and other healthcare professionals in the context of learning and working in a dental and wider healthcare team.	CORE DN 1	LO5	All ACs	I (B)2
S36: Demonstrate effective team working.	CORE DN 1	LO5	All ACs	I (B)3
S37: Contribute to your team in providing dental care for patients.	CORE DN 1	LO5	All ACs	I (B)4
S38: Where appropriate manage, refer or delegate work according to the scope of practice of members of the dental team, in line with competence and professional practice.	CORE DN 1	LO1	AC1.3	I (B)6
	CORE DN 4	LO3	AC3.4, AC3.8	
	CORE DN 5	LO4	AC4.3, AC4.4	
S39: Take a patient-centred approach to working with the dental and wider healthcare team.	CORE DN 1	LO5	All ACs	I (B)5
S40: Raise concerns where appropriate about your own or others' health, behaviour or professional performance.	CORE DN 1	LO3	AC3.3	P (B)6
	CORE DN 3	LO1 LO2	AC1.1, AC1.4 AC2.1, AC2.2, AC2.5	
S41: Comply with systems and processes to support safe patient care.	CORE DN 2	All LOs	All ACs	P (B)7
S42: Act in accordance with current best practice guidelines.	CORE DN 1	All LOs	All ACs	P (B)8
	CORE DN 2	All LOs	All ACs	
S43: Act in accordance with national and local clinical governance and health and safety requirements.	CORE DN 2	LO1 LO5	AC1.1 All ACs	P (B)9

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
S44: Act within the legal frameworks which inform personal behaviour, the delivery of healthcare and the protection and promotion of the health of individual patients.	CORE DN 1	LO3 LO4 LO5	All ACs All ACs AC5.1	P (B)10
S45: Act with integrity and ensure your actions maintain the trust of colleagues, patients, and the public in you, your team, and the profession across all environments and media.	CORE DN 1	LO4 LO5	All ACs All ACs	P (B)12
	CORE DN 2	All LOs	All ACs	
	CORE DN 4	LO3 LO4	All ACs All ACs	
S46: Demonstrate personal accountability to patients, the regulator, the team and wider community.	CORE DN 1	LO1 LO4	AC1.2, AC1.3 AC4.1	P (B)14
S47: Work in partnership with colleagues to develop and maintain an effective and supportive environment which promotes the safety and wellbeing of the patient and dental team.	CORE DN 3	LO1	AC1.1	P (B)15
	CORE DN 4	LO3	AC3.4, AC3.7	
	CORE DN 5	LO4	AC4.3, AC4.4	
S48: Where appropriate lead, manage and take professional responsibility for the actions of colleagues and other members of the team involved in patient care.	CORE DN 3	LO1	AC1.9	P (B)16
S49: Where appropriate support patients to negotiate the barriers and challenges which prevent sections of the population accessing oral healthcare, including patients from marginalised populations and patients with protected characteristics.	CORE DN 4	LO7	AC7.6	P 3.10

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
S50: Treat your patients, members of the public and your colleagues with dignity and respect and without discrimination.	CORE DN 1	LO1 LO4	All ACs	P (B)1
	CORE DN 4	LO3	AC3.7	
	Evidence gathered from all units that cover procedures will also contribute to evidence for this criteria			
S51: Support patients to make informed decisions about their care, making their interests your first concern.	CORE DN 3	LO4	All ACs	P (B)2
	CORE DN 4	LO3 LO4	All ACs	
	CORE DN 11	LO2	AC2.7	
	CORE DN 12	LO2	AC2.3	
S52: Demonstrate cultural competence, accepting and respecting the diversity of patients and colleagues.	CORE DN 3	LO1	AC1.6	P (B)3
	CORE DN 4	LO1	AC1.8	
	CORE DN 11	LO1	AC1.8	
S53: Provide the best possible outcome for your patients by using your knowledge and skills, acting as an advocate for their needs where appropriate.	CORE DN 1	All LOs	All ACs	P (B)4
	CORE DN 2	All LOs	All ACs	
	CORE DN 3	LO4 mapped specifically to advocacy	All ACs	
	CORE DN 4	All LOs	All ACs	
	CORE DN 5	All LOs	All ACs	
	CORE DN 6	All LOs	All ACs	
	CORE DN 7	All LOs	All ACs	
	CORE DN 8	All LOs	All ACs	
	CORE DN 9	All LOs	All ACs	
	CORE DN 10	All LOs	All ACs	
CORE DN 12	All LOs	All ACs		

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
S54: Speak up to protect others from harm.	CORE DN 1	LO1 LO3	All ACs AC3.3, AC3.4	P (B)5
	CORE DN 3	LO1 LO4	AC1.9 All ACs	
S55: Evaluate the effectiveness of evidence-based prevention at a community and or population level.	CORE DN 4	LO6	AC6.2	P 3.4
S56: Proactively address discriminatory language, behaviour and microaggressions from colleagues, patients and other professionals.	CORE DN 3	LO1	AC1.8	P (B)13
S57: Evaluate the role of health promotion in terms of the changing environment, community and individual behaviours to deliver health gain.	CORE DN 4	LO6	AC6.3	P 3.3
S58: Evaluate and apply the evidence base in relation to the environmental impacts of common treatment methods and approaches to the delivery of oral healthcare.	CORE DN 4	LO7	AC7.8	P 3.12
S59: Contribute positively to the healthcare communities of which you are a part.	CORE DN 4	LO4	AC4.7	P (B)17
S60: Evaluate an evidence base.	CORE DN 4	LO6	AC6.2	S 2.1
S61: Utilise the receipt of effective feedback in the professional development of self.	CORE DN 3	LO1	AC1.4	S 2.6
S62: Demonstrate personal development planning, recording of evidence, and reflective practice.	CORE DN 3	LO2	All ACs	S 2.7

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
S63: Evaluate the impact of new techniques and technologies as they relate to dental nurse practice.	CORE DN 3	LO1	AC1.2	S 2.8
S64: Accurately assess your own capabilities and limitations in the interest of high-quality patient care and seek advice from supervisors or colleagues where appropriate.	CORE DN 3	LO2 LO3	All ACs All ACs	S (B)1
S65: Recognise personal assumptions, biases and prejudices and manage the impact of these on patient care and professional behaviour with colleagues, patients and wider society.	CORE DN 3	LO5	AC5.4	S (B)2
S66: Recognise the impact of contextual factors on the healthcare environment and patient safety and manage this professionally.	CORE DN 3	LO6	AC6.5	S (B)3
S67: Demonstrate own professional responsibility in the development of self.	CORE DN 3	LO1 LO2 LO3 LO5 LO6	All ACs All ACs All ACs All ACs All ACs	S (B)4
	Evidence gathered from all units that cover procedures will also contribute to evidence to demonstrate own professional responsibility			
S68: Develop and maintain professional knowledge and competence.	CORE DN 3	LO1 LO2 LO3 LO5 LO6	All ACs All ACs All ACs All ACs All ACs	S (B)5

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
	Evidence gathered from all units will also contribute to evidence to maintain professional knowledge and competence			
S69: Demonstrate engagement with systems and personal strategies which promote and maintain physical and mental wellbeing.	CORE DN 3	LO6	AC6.1	S (B)7
S70: Demonstrate appropriate continuous improvement activities.	CORE DN 3	LO1 LO2 LO3 LO5 LO6	All ACs All ACs All ACs All ACs All ACs	S (B)6
	Evidence gathered from all units will also contribute to evidence to demonstrate continuous improvement activities			
S71: Recognise when and how to take action if wellbeing is compromised to a point of affecting an individual's role or professional relationships.	CORE DN 3	LO6	AC6.2	S (B)8
S72: Effectively manage your own time and resources.	CORE DN 3	LO3	All ACs	S (B)9
	Evidence gathered from all units will also contribute to evidence linked to effectively prioritising, managing own time and resources			
S73: Underpin all patient care with a preventive approach, that takes account of patient compliance and self-care, to contribute to the patient's long-term oral and general health.	CORE DN 4	All LOs	All ACs	C 1.25

Knowledge, skills and behaviours (KSB) mapping: behaviours

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
B1: Compassionate professional behaviour and professional responsibilities making sure the fundamental needs of patients and carers are addressed.	CORE DN 4	LO3 LO4	All ACs All ACs	I (B)1
	CORE DN 5	LO3 LO4	All ACs All ACs	
	CORE DN 8	LO3	AC3.6	
	CORE DN 9	LO4	AC4.7	
	CORE DN 10	LO3 LO4 LO5	AC3.4, AC3.5 AC4.1 All ACs	
B2: Act with integrity, be polite, considerate, trustworthy, conscientious and honest.	CORE DN 1	LO1 LO4	All ACs	P (B)1
	CORE DN 4	LO3	AC3.7	
	Evidence gathered from all units that cover procedures will also contribute to evidence for this criteria			
	CORE DN 1	LO4 LO5	All ACs All ACs	P (B)12
	CORE DN 2	All LOs	All ACs	
	CORE DN 4	LO3 LO4	All ACs All ACs	
B3: Take personal and professional responsibility for their actions.	CORE DN 1	All LOs	All ACs	P (B)4
	CORE DN 2	All LOs	All ACs	
	CORE DN 3	LO4 mapped specifically to advocacy	All ACs	

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
	CORE DN 4	All LOs	All ACs	
	CORE DN 5	All LOs	All ACs	
	CORE DN 6	All LOs	All ACs	
	CORE DN 7	All LOs	All ACs	
	CORE DN 8	All LOs	All ACs	
	CORE DN 9	All LOs	All ACs	
	CORE DN 10	All LOs	All ACs	
	CORE DN 12	All LOs	All ACs	
	CORE DN 1	LO3	AC3.3	P (B)6
	CORE DN 3	LO1 LO2	AC1.1, AC1.4 AC2.1, AC2.2, AC2.5	
	CORE DN 3	LO1	AC1.8	P (B)13
	CORE DN 1	LO1 LO4	AC1.2, AC1.3 AC4.1	P (B)14
	CORE DN 3	LO1	AC1.1	P (B)15
	CORE DN 4	LO3	AC3.4, AC3.7	
CORE DN 5	LO4	AC4.3, AC4.4		
B4: Manage time and prioritise effectively.	CORE DN 3	LO3	All ACs	S (B)9
	Evidence gathered from all units will also contribute to evidence linked to effectively prioritising, managing own time and resources			
B5: Be open and honest in their interactions with patients, carers, colleagues and employers when things go wrong, known as the professional duty of candour.	CORE DN 1	LO1 LO4	All ACs	P (B)1
	CORE DN 4	LO3	AC3.7	
	Evidence gathered from all units that cover procedures will also contribute to evidence for this criteria			
	CORE DN 1	LO4	All ACs	P (B)12

KSB statement	Mapping to units			Mapping to The Safe Practitioner: Dental Nurse
	Unit	LO	AC	GDC criteria
		LO5	All ACs	
	CORE DN 2	All LOs	All ACs	
	CORE DN 4	LO3 LO4	All ACs All ACs	
	CORE DN 5	LO4	AC4.6	
B6: Respect patients' wishes about whether they wish to participate in the education of learners.	CORE DN 3	LO4	All ACs	P (B)2
	CORE DN 4	LO3 LO4	All ACs	
	CORE DN 11	LO2	AC2.7	
	CORE DN 12	LO2	AC2.3	
B7: Uphold the General Dental Council Standards for The Dental Team (2013).	CORE DN 1	LO1	AC1.2	I 2.5 I 2.7
		LO4	AC 4.1	
		LO5	AC 5.7	
B8: Willingness to learn, and be proactive in progressing in your own development.	CORE DN 3	LO1	All ACs	S (B)4 S (B)5 S (B)6 S 2.4 S 2.7 S 2.8 S 3.1 S 3.2 S 3.3 S 3.4
		LO2	All ACs	
		LO3	All ACs	
		LO5	All ACs	
		LO6	All ACs	

Knowledge, skills and behaviours (KSB) mapping: duties

The specialist duties below have been written to support learners to achieve meaningful competence in the role of a dental nurse. The specialist duties will provide learners with the knowledge, skills and behaviours (KSBs) needed to practise as a dental nurse and to support progression into or within the dental sector.

The specialist duties are mapped to selected KSBs in the Dental Nurse (GDC 2023) occupational standard.

Duty	KSBs
<p>Duty 1: Undertake routine dental nursing clinical and technical procedures and tasks relevant to the assessment, and diagnosis of patients.</p>	<p>K1 K2 K3 K4 K5 K6 K7 K8 K9 K10 K11 K12 K13 K14 K15 S1 S2 S3 S4 S5 S6 S7 S8 S9 S10 S11 S12 S13 S14 S15 S16 S73 B1 B2 B3 B4 B5 B6 B7 B8</p>
<p>Duty 2: Undertake routine dental nursing clinical and technical procedures and tasks relevant to treatment planning and onward referral of patients.</p>	<p>K16 K17 K18 K19 K20 K21 K22 K23 S17 S18 S19 S20 S21 S22 S23 S24 S25 S26 S27 B1 B2 B3 B4 B5 B6 B7 B8</p>
<p>Duty 3: Communicate effectively, maintaining confidentiality and records appropriately.</p>	<p>K24 K25 K26 K27 K28 S28 S29 S30 S31 S32 B1 B2 B3 B4 B5 B6 B7 B8</p>
<p>Duty 4: Provide professional leadership within the team working in partnership with patients, dental teams, other health and social care professionals.</p>	<p>K29 K30 K31 K32 K33 K34 K35 K36 K37 K38 K39 S33 S34 S35 S36 S37 S38 S39 B1 B2 B3 B4 B5 B6 B7 B8</p>

Duty	KSBs
<p>Duty 5: Practise as an autonomous professional exercising judgement and integrity, keeping within the scope of practice and the legal and ethical boundaries of the profession.</p>	<p>K40 K41 K42 K43 K44 K46 K47 K48 S40 S41 S42 S43 S44 S45 S46 S47 S48 B1 B2 B3 B4 B5 B6 B7 B8</p>
<p>Duty 6: Practise in a non-discriminatory and inclusive manner recognising the impact of culture, equality and diversity.</p>	<p>K45 K49 S49 S50 S51 S52 S53 S54 S56 B1 B2 B3 B4 B5 B6 B7 B8</p>
<p>Duty 7: Promote oral health to individuals and the wider population and raise awareness of its role in preventing ill health amongst communities.</p>	<p>K50 K51 K52 K53 K54 K55 K56 K57 K58 K59 K60 S55 S57 S58 S59 B1 B2 B3 B4 B5 B6 B7 B8</p>
<p>Duty 8: Reflect on, review and develop the quality of own practice.</p>	<p>K61 K62 K63 K64 K65 K66 K67 K69 S60 S61 S62 S63 S64 S65 S66 S67 S68 S70 B1 B2 B3 B4 B5 B6 B7 B8</p>
<p>Duty 9: Manage own health and wellbeing and promote the wellbeing of others in the team.</p>	<p>K68 K70 K71 K72 S69 S71 S72 B1 B2 B3 B4 B5 B6 B7 B8</p>

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