



Qualification specification

NCFE CACHE Level 2 Award in Introduction for Workplace Health Champions QN: 603/7027/0

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Summary of changes

This document summarises the changes to this qualification specification.

Version	Publication date	Summary of amendments
v1.0	April 2021	First publication
v1.1	June 2022	Further information added to how the qualification is assessed section to confirm that unless otherwise stated in this specification, all learners taking this qualification must be assessed in English and all assessment evidence presented for external quality assurance must be in English. Information added to the <u>entry guidance</u> section to advise that registration is at the discretion of the centre, in accordance with equality legislation and should be made on the Portal. Information added to the <u>support handbook</u> section about how to access support handbooks.
v1.2	July 2023	Information regarding <u>UCAS</u> added to About this qualification, Qualification Summary.

Section 1

About this qualification

Introduction

This qualification specification contains details of all the units and assessments required to complete this qualification.

To ensure that you are using the most up-to-date version of this qualification specification, please check the version number and date in the page footer against that of the qualification specification on the NCFE website.

If you advertise this qualification using a different or shortened name, you must ensure that learners are aware that their final certificate will state the full regulated qualification title.

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- the resources and materials used in the delivery of this qualification must be age-appropriate and due consideration should be given to the wellbeing and safeguarding of learners in line with your institute's safeguarding policy when developing or selecting delivery materials

Support handbook

This qualification specification must be used alongside the mandatory support handbook which can be found on the NCFE website. This contains additional supporting information to help with planning, delivery and assessment.

This qualification specification contains all the qualification-specific information you will need that is not covered in the support handbook.

Qualification summary			
Qualification title	NCFE CACHE Level 2 Award in Introduction for Workplace Health Champions		
Qualification number (QN)	603/7027/0		
Aim reference	60370270		
Total qualification time (TQT)	6		
Guided learning hours (GLH)	6		
Minimum age	16		
UCAS	This qualification has been allocated UCAS points. Please refer to the UCAS website for further details of the points allocation and the most up-to-date information.		
	This qualification provides learners with the underpinning knowledge required to become a health champion within the workplace.		
Qualification purpose	The qualification is designed for learners who have responsibility for promoting health choices within the workplace, or who would like to get involved in championing workplace health.		
	This qualification is designed in partnership with Active Lancashire and there is a particular focus on physical activity.		
	This qualification aims to introduce the concept of workplace health and the role of the workplace health champion. Learners will also understand how to plan a physical activity in the workplace.		
	The objectives of this qualification are to:		
Aims and objectives	 introduce the concept of workplace health and the role of the workplace health champion recognise the leading factors affecting physical and mental health understand key behaviour change principles 		
	 recognise the need to safeguard adults as a workplace health champion understand how to plan a physical activity in the workplace 		
Work placement experience	This qualification is a knowledge only qualification. Work placement is not essential however all of the knowledge is specific to the workplace so it would be preferable.		
Rules of combination	In order to achieve the Level 2 Award in Introduction for Workplace Health Champions, learners must achieve the one mandatory unit within this qualification.		

Grading	Achieved/not yet achieved All criteria within the one mandatory unit must be achieved in order to gain the qualification.
Assessment method	Internally assessed and externally quality assured portfolio of evidence.
Progression	 Learners who achieve this qualification could progress to: NCFE Level 3 Award in Skills for Workplace Health Champions (603/7028/2) NCFE CACHE Level 2 Certificate in Awareness of Mental Health Problems (601/3438/0) NCFE CACHE Level 2 Certificate in Mental Health Awareness (600/6134/0) NCFE CACHE Level 2 Certificate in Understanding Mental Health First Aid and Mental Health Advocacy in the Workplace (603/5148/2) NCFE Level 2 Certificate in Sport (Sports Coaching) (601/3037/4/COA) NCFE Level 2 Diploma in Sport (Sports Coaching) (601/3038/6/COA)
Regulation information	This is a regulated qualification. The regulated number for this qualification is 603/7027/0.
Funding	This qualification may be eligible for funding. For further guidance on funding, please contact your local funding provider.

Entry guidance

This qualification is designed for individuals that have an interest in health improvement as well as physical activity and wish to embed this into everyday life within the workplace. As the qualification is knowledge only then the learner does not have to be working at the time of study however all of the knowledge is specific to the workplace so it would be preferable.

It may also be useful to learners studying qualifications in the following sectors:

- health and social care
- sport and physical activity

Registration is at the discretion of the centre, in accordance with equality legislation and should be made on the Portal. However, learners should be aged 16 or above to undertake this qualification.

There are no specific prior skills/knowledge a learner must have for this qualification.

Centres are responsible for ensuring that this qualification is appropriate for the age and ability of learners. They need to make sure that learners can fulfil the requirements of the learning outcomes and comply with the relevant literacy, numeracy and health and safety aspects of this qualification.

Learners registered on this qualification should not undertake another qualification at the same level with the same or a similar title, as duplication of learning may affect funding eligibility.

Achieving this qualification

To be awarded this qualification, learners are required to successfully achieve the one mandatory unit.

Please refer to the unit list below or the unit summary in section 2 for further information.

To achieve this qualification, learners must successfully demonstrate their achievement of all learning outcomes of the unit as detailed in this qualification specification.

Units

The regulated unit number is indicated in brackets for each unit (for example, M/100/7116) within section 2.



Knowledge only units are indicated by a star. If a unit is not marked with a star, it is a skills unit or contains a mix of knowledge and skills.

Mandatory unit

	Unit number	Regulated unit number	Unit title	Level	GLH
☆	Unit 01	F/618/6099	Introduction for workplace health champions	2	6

How the qualification is assessed

Assessment is the process of measuring a learner's skill, knowledge and understanding against the standards set in a qualification.

This qualification is internally assessed and externally quality assured.

The assessment consists of one component:

• an internally assessed portfolio of evidence, which is assessed by centre staff and externally quality assured by NCFE (IQA must still be completed by the centre as usual)

Learners must be successful in **this** component to gain the Level 2 Award in Introduction for Workplace Health Champions.

Unless stated otherwise in this qualification specification, all learners taking this qualification must be assessed in English and all assessment evidence presented for external quality assurance must be in English.

Internal assessment

Each learner must create a portfolio of evidence generated from appropriate assessment tasks, which demonstrates achievement of all the learning outcomes associated with each unit. On completion of each unit, learners must declare that the work produced is their own and the assessor must countersign this. Examples of suitable evidence for the portfolio for each unit are provided in section 2.

Internally assessed work should be completed by the learner in accordance with the qualification specification. A representative number of assessment hours should be timetabled into the scheme of work. Internal assessment hours must be administered outside of scheduled teaching and learning hours and should be supervised and assessed by the tutor. Assessment activities can be integrated throughout, although separate from the teaching of the unit, and do not have to take place directly at the end of the unit.

Any work submitted for internal assessment must be completed during scheduled assessment hours in accordance with the scheme of work, and must be authenticated and attributable to the learner. The tutor must be satisfied that the work produced is the learner's own.

In practice, this means that all of the portfolio of evidence will be completed in normal class time within scheduled assessment hours and kept separate from any teaching and learning hours.

A centre must choose to create their own internal assessment tasks. The tasks should:

- be accessible and lead to objective assessment judgements
- permit and encourage authentic activities where the learner's own work can be clearly judged
- refer to course file documents on the NCFE website

Supervision of learners and your role as an assessor

Guidance on how to administer the internal assessment and the support you provide to learners can be found on the NCFE website.

Feedback to learners

Guidance on providing feedback during teaching and learning and each stage of the assessment can be found on the NCFE website.

Section 2

Unit content and assessment guidance

Unit content and assessment guidance

This section provides details of the structure and content of this qualification.

The types of evidence listed are for guidance purposes only. Within learners' portfolios, other types of evidence are acceptable if all learning outcomes are covered and if the evidence generated can be internally and externally quality assured. For approval of methods of internal assessment other than portfolio building, please contact our quality assurance team.

The explanation of terms explains how the terms used in the unit content are applied to this qualification. This document can be found in section 3.

For further information or guidance about this qualification, please contact our customer support team.

Unit 01: Introduction for workplace health champions (F/618/6099)



Unit summary	This unit aims to introduce the concept of workplace health and the role of the workplace health champion. Learners will also understand how to plan a physical activity in the workplace.
Guided learning hours	6
Level	2
Mandatory/optional	Mandatory

Learner name:	
Centre no:	

Learning outcomes The learner will:	Assessment criteria The learner can:	Evidence record For example, page number and method	Assessor Initial and date
1. Understand the importance of workplace health to employers and their employees	 1.1 Define what is meant by workplace health 1.2 Identify the impact of physical and mental health on workplace productivity 1.3 Identify the benefits of good mental and physical health for the employee 1.4 Discuss workplace health in different workplaces 1.5 Identify effective ways to contribute to a positive workplace health culture linked to national campaigns 		
2. Understand the role of a workplace health champion	 2.1 Explain the role of a workplace health champion 2.2 Identify the knowledge, skills, and attributes of a workplace health champion 		
3. Understand the factors affecting physical and mental health	 3.1 Define the terms: physical health mental health 3.2 List positive factors affecting: physical health mental health 3.3 List negative factors affecting: physical health mental health 3.4 Identify links between physical and mental health, including components of fitness 		

Learning outcomes The learner will:	Assessment criteria The learner can:	Evidence record For example, page number and method	Assessor Initial and date
4. Understand key behaviour change principles	 4.1 Define the concept of behaviour change 4.2 State the barriers of physical activity to individuals 4.3 Provide examples of strategies that can be used to influence behaviour change and motivate colleagues 		
5. Understand the need to safeguard adults as a workplace health champion	 5.1 Describe the importance of safeguarding adults within the workplace 5.2 Explain and understand the principles of safeguarding adults 5.3 Identify and understand categories of abuse 5.4 Explain the process for reporting concerns 		
6. Understand the key elements involved in planning and preparing for a sport or physical activity session	 6.1 Identify methods to gather insight from participants that are appropriate to their working environment 6.2 Explain how to analyse the data and adapt proposals to meet group/individual needs 6.3 Understand the C system and why it needs to be used in the planning of sport or physical activity sessions with adult participants 6.4 Provide examples of different approaches to promote activities 6.5 State where to find other local provision to help signpost individuals to physical activity or sport outside of the workplace 6.6 Provide accessible and practical ideas on how to implement sport and physical activity initiatives within the workplace for a target group 		
7. Understand how to measure the success of a sport or physical activity session	 7.1 Understand the importance of being able to measure the success of a session 7.2 Explain how to utilise insight to gauge satisfaction of participants on a regular basis 		

Assessment guidance

outcome assessment method LO1 1.1 Workplace health: Promoting and managing the health and wellbeing of staff. An initiative taken by employers to address absenteeism, motivation and productivity and increase physical and mental wellbeing in the workplace. Workbook 1.2 Impact: • absenteeism Outcome • absenteeism • presenteeism (for example, decreased productivity, lack of engagement with colleagues/withdrawn, lack of motivation) Use to and answer 1.3 Benefits: • improved immune system • greater self-esteem • positive outlook • can-do attitude • better quality of sleep • improved ability to manage stress 1.4 Workplace health in different workplaces: If learners are in employment, they could discuss workplace health in their own workplace. If not, case studies could be provided. Things to consider are: • what do they do currently? • what do they do currently? • what do they do currently? • what do they do currently? • what do they do individuals) • assets/existing opportunity for workplace health initiatives (for example, space, time, equipment, people, outdoor areas, qualified individuals)	Learning	Assessment guidance	Suggested
 LO1 1.1 Workplace health: Promoting and managing the health and wellbeing of staff. An initiative taken by employers to address absenteeism, motivation and productivity and increase physical and mental wellbeing in the workplace. 1.2 Impact: absenteeism presenteeism (for example, decreased productivity, lack of engagement with colleagues/withdrawn, lack of motivation) 1.3 Benefits: improved immune system greater self-esteem positive outlook can-do attitude better quality of sleep improved ability to manage stress 1.4 Workplace health in different workplaces: If learners are in employment, they could discuss workplace health in their own workplace. If not, case studies could be provided. Things to consider are: what do they do currently? what else they would like to see? assets/existing opportunity for workplace health initiatives (for example, space, time, equipment, people, outdoor 	-		
 1.5 Positive workplace health culture: leadership: top-down focus on health leading by example co-design process (for example, bringing staff and wider team with you on the journey) behaviour change so that it becomes the norm 		Promoting and managing the health and wellbeing of staff. An initiative taken by employers to address absenteeism, motivation and productivity and increase physical and mental wellbeing in the workplace. 1.2 Impact: • absenteeism • presenteeism (for example, decreased productivity, lack of engagement with colleagues/withdrawn, lack of motivation) 1.3 Benefits: • improved immune system • greater self-esteem • positive outlook • can-do attitude • better quality of sleep • improved ability to manage stress 1.4 Workplace health in different workplaces: If learners are in employment, they could discuss workplace health in their own workplace. If not, case studies could be provided. Things to consider are: • what do they do currently? • what else they would like to see? • assets/existing opportunity for workplace health initiatives (for example, space, time, equipment, people, outdoor areas, qualified individuals) 1.5 Positive workplace health culture: • leadership: • top-down focus on health • leadership: • top-down focus on health • leading by example • co-design process (for example, bringing staff and wider	Workbook Written assessment Question and answer Observation from the tutor
		 additional time to engage in activities workplace health charter health checks wellbeing policy training plans appraisals workplans 	

Learning	Assessment guidance	Suggested
outcome		assessment method
	1.5 National campaigns:	
	Dementia Friends	
	Time to Talk	
	We Are Undefeatable	
	International Women's Day	
	Men's Health Week	
	Be Clear on Cancer	
	 other national cancer campaigns: 	
	o breast	
	o lung	
	o bowel	
	o colon	
	 cervical National Walking Manth 	
	National Walking Month Mastel Usetth Augustance Week	
	Mental Health Awareness Week	
	World Mental Health Day	
	Volunteers' Week	
	World Suicide Prevention Day	
	Dry January	
1.00	Stoptober	
LO2	2.1 Role:	Workbook
	A workplace health champion is a member of staff who will promote the importance of physical/mental health across the workplace, through organised activities for employees.	Written assessment Question and answer
	Workplace health champions work closely with management and staff to develop accessible activities in line with an organisation's wellbeing agenda.	
LO3	3.1 Physical and mental health: The World Health Organisation (WHO) defines health as 'a state of complete physical, mental and social wellbeing and not merely the absence of disease or infirmity.'	Written assessment
	3.2 Positive factors:	
	balanced diet	
	 physical activity 	
	connection with friends	
	positive outlook	
	trying new hobbies	
	• mindfulness	
	relaxation	
	3.3 Negative factors:	
	 work pressures and expectations 	
	 existing physical and mental conditions 	
	 stress, anxiety, depression 	

Learning	Assessment guidance	Suggested
outcome		assessment method
	 lack of time for physical activity (possibly due to work 	
	pressures)	
	sleep deprivation	
	poor diet	
	 smoking/drug/alcohol use 	
	difficult relationships	
	trauma	
	3.4 Links:	
	Physical and mental health go hand in hand; positive physical	
	health can lead to positive mental health and the other way	
	around. Link to:	
	five ways to wellbeing:	
	 connect 	
	 learn new skills 	
	 be physically active 	
	o give	
	o mindful	
	 positive impact of exercise on mental health: 	
	 combat depression and/or low mood 	
	components of fitness and their impact on physical and	
	mental health	
	cardio-vascular fitness:	
	 weight management 	
	 lowered risk of cardiovascular disease (CVD) 	
	 less risk of certain cancers 	
	 cholesterol control 	
	 lowered risk of type 2 diabetes 	
	flexibility:	
	 increased suppleness 	
	 freedom of movement 	
	 functional benefits (for example, tying shoelaces) 	
	 pain management 	
	muscular strength/endurance:	
	 improved body composition 	
	 increased strength around the joints 	
	 functional benefits (for example, carrying shopping) 	
	 pain management 	
LO4	4.1 Behaviour change:	Use of scenarios within
	• routine (for example, if something within the routine is	written assessment
	missing then it throws us out of sync)	Workbook
	 creating a new habit for life: 	Question and answer
	 physical activity 	
	 dietary changes 	
	 lifestyle changes 	
	 transtheoretical model of behaviour change: 	
	 pre-contemplation 	
	o contemplation	

Learning	Assessment guidance	Suggested
outcome		assessment method
	 preparation 	
	o action	
	 maintenance/relapse prevention 	
	social cognitive theory	
	 theory of planned behaviour 	
	health belief model	
	4.2 Barriers:	
	• time	
	location	
	family commitment	
	accessibility	
	finance	
	health	
	own self-worth	
	 motivation 	
	4.3 Strategies:	
	• EAST:	
	 easy (fits into lifestyle, reduces hassle) 	
	 attractive (relevant and appealing) 	
	 social (it is about making commitments to others and union provide a social soci	
	using social networks as a norm)	
	 timely (prompting when individuals are likely to be most recently () 	
	receptive)	
LO5	 make every contact count (MECC) 5.1 Safeguarding: 	Written assessment
203	An approach in promoting individuals' wellbeing whilst keeping	Workbook
	them free and safe from abuse.	Workbook
	Role whereby employees may disclose information that the	
	champion may need to act on.	
	Safeguarding should be taught in the context of local/regional	
	legislation and/or policy, including but not limited to:	
	Care Act 2014	
	 Mental Capacity Act 2005 (amended 2009) 	
	Mental Health Act 2007	
	 Social Services and Well-being (Wales) Act 2014 	
	 adult safeguarding policy for Northern Ireland 	
	Domestic Abuse Act 2021	
	Human Rights Act 1998	
	Equality Act 2010	
	5.2 Principles of safeguarding adults:	
	• empowerment	
	protection	
	prevention	
	 proportionality 	
	 partnership 	
		1

Learning outcome	Assessment guidance	Suggested assessment method
Outcome	accountability	assessment method
	 5.3 Categories of abuse: physical sexual emotional financial neglect and acts of omission discriminatory organisational self-neglect domestic abuse modern slavery 	
	 5.4 Process: Check if there is a welfare or safeguarding lead in own workplace who will confirm the process. OR Contact Active Partnerships, Local Safeguarding Children Board (LSCB), Safeguarding Adults Board (SAB) or the Multi-agency Safeguarding Hub (MASH) team: adult social care children's social services 	
LO6	 6.1 Methods: surveys 1-2-1 consultations focus groups (co-design of activity) confidentiality in accordance with GDPR ensuring method chosen is appropriate for the information required (for example, weight management) 6.2 Analyse the data: identify trends in data/reports for management/targeted 	Observation/scenario Written assessment Question and answer Workbook
	 campaigns observe and reflect on participants' behaviour observe and track attendance case studies/testimonies ascertain why people drop off is the session too competitive/too difficult/not challenging enough? 6.3 C system:	
	 A method through which a workplace health champion could build rapport with employees before, during and after activities: connection: building relationships for all confidence: 	

Learning	Assessment guidance	Suggested
outcome	 gain trust and empower the participants 	assessment method
	 gain trust and empower the participants competence: 	
	 developing activities with easier or harder activities 	
	character and caring:	
	 get to know participants 	
	creativity:	
	 participants create new activities and games 	
	6.4 Approaches:	
	• create social media events (for example, Facebook events)	
	 communication campaign that engages people to get in 	
	touch directly with the organiser and sign them up via	
	chat/telephone	
	 offline campaign: o posters 	
	 posters leaflets 	
	 involvement in challenges (for example, plank challenge, 	
	steps challenge)	
	 create teams with team leaders and leader boards 	
	6.5 Other local provision:	
	(Please note, these links are provided as sources of potentially	
	useful information for delivery/learning in this subject area.	
	NCFE does not explicitly endorse any resources available on	
	these websites).	
	 checkfit – to find a local gym, club or class: www.checkfit.co.uk 	
	• races – local running, triathlon, swimming and cycling races:	
	www.findarace.com	
	 walking – to find health walk schemes closest to you: 	
	www.walkingforhealth.org.uk/walkfinder	
	 cycling – to find the nearest cycle ride, route, buddy or 	
	 group: <u>www.letsride.co.uk</u> running – to find the nearest running routes and group 	
	<u>runtogether.co.uk</u> or for organised, free 5k runs at your	
	nearest park: <u>www.parkrun.org.uk</u>	
	 swimming – to find your nearest swimming pool or club: 	
	www.swimming.org/poolfinder	
	 Active Partnerships – <u>www.activepartnerships.org/active-</u> 	
	partnerships	
	6.6 Sport and physical activity initiatives:	
	Accessible and practical ideas and options, could include but	
	are not limited to:	
	pop-up archerybadminton	
	table tennis	
	 hula hoops 	
L		l]

Learning	Assessment guidance	Suggested
outcome		assessment method
	sports day	
	• boules	
	walking/running groups	
	free online classes	
L07	7.2 Utilise insight:	
	 participant journey/engagement within activities (for example, improvements in mental health/physical health) 	
	 improved engagement with work colleagues 	
	training purposes	
	best practice	
	self-reflection	
	 adapting sessions appropriately 	

Learner declaration of authenticity:

I declare that the work presented for this unit is entirely my own work.

Learner signature:

Assessor sign off of completed unit: Unit 01

I confirm that the learner has met the requirements for all assessment criteria demonstrating knowledge and skills for this unit.

Assessor name:

Signature:

For e-portfolio a signature is not required, providing the learner has a personalised and secure login

Date:

Date:

Recommended assessment methods

A recommended range of assessment methods has been identified, which may be used for the units in this qualification. This gives the opportunity for different learning styles and individual needs of learners to be taken into account.

If you are proposing to use an assessment method that is not included within the recommended list, you should contact your external quality assurer with full details of your proposed method. It will need formal approval from us before it can be used.

Each learner must generate evidence from appropriate assessment tasks that demonstrate achievement of all the learning outcomes associated with each unit.

Please refer to the notes relating to expert witness testimony and simulation that follow this table.

Ref	Assessment method	Assessing competence/ skills	Assessing knowledge/ understanding
A	 Direct observation of learner by assessor by an assessor who meets the relevant sector skills council's or other assessment strategy/principles and includes inference of knowledge from this direct observation of practice 	N/A	Yes
В	Professional discussion	N/A	Yes
С	 Expert witness testimony* when directed by the sector skills council or other assessment strategy/principles 	N/A	Yes
D	Learner's own work products	N/A	Yes
E	Learner log or reflective diary	N/A	Yes
F	Activity plan or planned activity	N/A	Yes
G	Observation of children, young people or adults by the learner	N/A	Yes
н	Portfolio of evidencemay include simulation**	N/A	Yes
I	Recognition of prior learning	N/A	Yes
J	Reflection on own practice in real work environment	N/A	Yes

Ref	Assessment method	Assessing competence/ skills	Assessing knowledge/ understanding
к	Written and pictorial information	N/A	Yes
L	Scenario or case study	N/A	Yes
М	Task set by CACHE (for knowledge learning outcomes)	N/A	N/A
N	Oral questions and answers	N/A	Yes

* **Expert witness testimony** should be used in line with the relevant assessment strategy/principles. This method must be used with professional discretion, and only selected when observation would not be appropriate. Those providing an expert witness testimony must be lead practitioners with experience of making judgements around competence. The circumstances that may allow for an expert witness testimony include:

- when assessment may cause distress to an individual, such as supporting a child with a specific need
- a rarely occurring situation, such as dealing with an accident or illness
- confidential situations such as safeguarding strategy meetings where it would be inappropriate for an assessor to observe the learner's performance

** **Simulation**. A learner's portfolio of evidence may only include simulation of skills where simulation is permitted by the relevant assessment strategy/principles.

Assessment strategy

Knowledge learning outcomes

- assessors will need to be both occupationally knowledgeable and qualified to make assessment decisions
- internal quality assurers will need to be both occupationally knowledgeable and qualified to make quality assurance decisions

Competence/skills learning outcomes

- assessors will need to be both occupationally competent and qualified to make assessment decisions
- internal quality assurers will need to be both occupationally knowledgeable and qualified to make quality assurance decisions

Section 3 Explanation of terms

Version 1.2 July 2023

Explanation of terms

This table explains how the terms used at level 2 in the unit content are applied to this qualification (not all verbs are used in this qualification).

Apply	Link existing knowledge to new or different situations.
Assess	Consider information in order to make decisions.
Classify	Organise according to specific criteria.
Compare	Examine the subjects in detail looking at similarities and differences.
Define	State the meaning of a word or phrase.
Demonstrate	Show an understanding of the subject or how to apply skills in a practical situation.
Describe	Write about the subject giving detailed information.
Differentiate	Give the differences between 2 or more things.
Discuss	Write an account giving more than one view or opinion.
Distinguish	Show or recognise the difference between items/ideas/information.
Estimate	Give an approximate decision or opinion using previous knowledge.
Explain	Provide details about the subject with reasons showing how or why. Some responses could include examples.
Give (positive and negative points)	Provide information showing the advantages and disadvantages of the subject.
Identify	List or name the main points. (Some description may also be necessary to gain higher marks when using compensatory marking.)
Illustrate	Give clear information using written examples, pictures or diagrams.
List	Make a list of key words, sentences or comments that focus on the subject.
Perform	Do something (take an action/follow an instruction) that the question or task asks or requires.
Plan	Think about and organise information in a logical way. This could be presented as written information, a diagram, an illustration or other suitable format.
Provide	Give relevant information about a subject.
Reflect	Learners should look back on their actions, experiences or learning and think about how this could inform their future practice.

Select	Choose for a specific purpose.
Show	Supply sufficient evidence to demonstrate knowledge and understanding.
State	Give the main points clearly in sentences.
Use	Take or apply an item, resource or piece of information as asked in the question or task.

Section 4 Additional information

Additional information

Resource requirements

There are no mandatory resource requirements for this qualification, but centres must ensure learners have access to suitable resources to enable them to cover all the appropriate learning outcomes.

Support for centres

Qualification factsheet

This document outlines the key information of this qualification for the centre, learner and employer.

Learning resources

We offer a wide range of learning resources and materials to support the delivery of our qualifications. Please check the qualifications page on the NCFE website for more information and to see what is available for this qualification.

Contact us

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