

ETC.

EPA FEES AND PRICING

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Administration fees

EPA Cancellations

If a learner cancels an assessment with more than 24 hours notice, no re-sit cost will apply.

If a learner cancels an assessment with less than 24 hours notice, the re-sit cost will be applied when the assessment is rescheduled. Please refer to the EPA pricing section for pricing per standard/assessment component.

Transfer of learners

NCFE has a free transfer process which allows customers to switch apprentices that haven't entered EPA, as well as apprentices that have already achieved some elements of EPA with another end-point assessment organisation (EPAO). Further guidance can be found on our Resources Library. Where apprentices have already achieved some elements of their EPA, we would review what elements have been completed and what is outstanding before providing costs on an individual basis.

Fees

We may charge our partners a fee to cover administrative and/or reassessment costs. If we uphold your enquiry/appeal, we will not invoice you for the associated fee. If the enquiry/appeal is unfounded and/or the grade(s) remain unchanged, we will invoice you for the appropriate fee.

Clerical check	£20.00
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Stage 1 appeal

Generic decision	£100.00
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Assessment decision

As assessment plans vary in type and complexity of assessment, 75% of *digital resit cost per method of assessment – refer to the EPA price list

Stage 2 appeal (the final amount invoiced, if decision of stage 1 appeal remains valid)

Generic decision	£150.00
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Assessment decision

As assessment plans vary in type and complexity of assessment, 100% of *digital resit cost per method of assessment – refer to the EPA price list

*Where there is no fee listed for a digital resit, the % will apply to the face-to-face resit Certification fees

End-point assessment (EPA) fees

Business Services

Customer Service Practitioner	Digital	Face to Face
Total EPA cost	£525.00	£775.00
Apprentice Showcase – resit/retake	£150.00	£250.00
Observation – resit/retake	£200.00	£300.00
Professional Discussion – resit/retake	£150.00	£250.00

Customer Service Specialist	Digital	Face to Face
Total EPA cost	£600.00	£850.00
Practical Observation with Q&A – resit/retake	£200.00	£300.00
Work-based Project Interview – resit/retake	£150.00	£250.00
Professional Discussion supported by Portfolio – resit/retake	£150.00	£250.00

Business Administrator	Digital	Face to Face
Total EPA cost	£700.00	£950.00
Multiple Choice Questionnaire – resit/retake*	£25.00	£25.00
Portfolio-based Interview – resit/retake	£250.00	£350.00
Project Presentation – resit/retake	£150.00	£250.00

Employability Practitioner	Digital	Face to Face
Total EPA cost	£850.00	£1100.00
Multiple Choice Questionnaire – resit/retake*	£25.00	£25.00
Presentation – resit/retake	£250.00	£350.00
Observation – resit/retake	£300.00	£400.00

Fundraiser	Digital	Face to Face
Total EPA cost	£900.00	£1150.00
Professional Discussion underpinned by a Portfolio – resit/retake	£150.00	£250.00
Presentation with Q&A – resit/retake	£300.00	£400.00

Leadership Management

Operations / Departmental Manager v4	Digital	Face to Face
Total EPA cost	£1000.00	£1250.00
Work-based Project Presentation – resit/retake	£250.00	£350.00
Professional Discussion – resit/retake	£250.00	£350.00
Associate Project Manager	Digital	Face to Face
Total EPA cost	£950.00	£1200.00
Portfolio & presentation – resit/retake	£300.00	£400.00
Professional Discussion – resit/retake	£250.00	£350.00
Team Leader/Supervisor Assessment Plan 03	Digital	Face to Face
Total EPA cost	£675.00	£925.00
Professional Discussion – resit/retake	£150.00	£250.00
Work-based Project Presentation – resit/retake	£150.00	£250.00

Digital

Data Analyst	Digital	Face to Face
Total EPA cost	£1250.00	£1500.00
Professional Discussion supported by Portfolio – resit/retake	£300.00	£400.00
Project Presentation – resit/retake	£300.00	£400.00
Data Technician	Digital	Face to Face
Total EPA cost	£1150.00	£1400.00
Scenario Demonstrations with questioning – resit/retake	£300.00	£400.00
Professional Discussion supported by Portfolio – resit/retake	£300.00	£400.00

Compliance and Finance

Public Sector Compliance Investigator / Officer	Digital	Face to Face
Total EPA cost	£600.00	£850.00
Case Study Test – resit/retake	£100.00	£100.00
Professional Discussion supported by Portfolio – resit/retake	£150.00	£250.00
Professional Accounting / Taxation Technician	Digital	Face to Face
Total EPA cost	£820.00	£1070.00
Role Simulation – resit/retake	£150.00	£150.00
Portfolio – resit/retake	£250.00	£350.00
Assistant Accountant	Digital	Face to Face
Total EPA cost	£650.00	£850.00
Synoptic test – resit/retake	£100.00	£100.00
Reflective discussion – resit/retake	£150.00	£250.00
Accounts or Finance Assistant	Digital	Face to Face
Total EPA cost	£540.00	£790.00
In tray exercise – resit/retake	£100.00	£100.00
Interview – resit/retake	£150.00	£250.00
Payroll Administrator	Digital	Face to Face
Total EPA cost	£1150.00	£1400.00
Multiple Choice Questionnaire – resit/retake	£25.00	£25.00
Role Simulation – resit/retake	£100.00	£100.00
Professional Discussion – resit/retake	£150.00	£250.00
Payroll Assistant Manager	Digital	Face to Face
Total EPA cost	£1350.00	£1600.00
Multiple Choice Questionnaire – resit/retake	£25.00	£25.00
Professional Discussion underpinned by Portfolio – resit/retake	£300.00	£400.00
Project Report with Presentation and Questioning – resit/retake	£300.00	£400.00

Education

Teaching Assistant	Digital	Face to Face
Total EPA cost	£550.00	£800.00
Practical Observation with Q&A – resit/retake	£200.00	£300.00
Professional Discussion – resit/retake	£150.00	£250.00

Assessor / Coach	Digital	Face to Face
Total EPA cost	£850.00	£1100.00
Observation – resit/retake	£200.00	£300.00
Professional Discussion – resit/retake	£150.00	£250.00

Learning Mentor	Digital	Face to Face
Total EPA cost	£725.00	£975.00
Observation – resit/retake	£200.00	£300.00
Professional Discussion – resit/retake	£150.00	£250.00

Learning and Skills Teacher	Digital	Face to Face
Total EPA cost	£1200.00	£1450.00
Observation – resit/retake	£300.00	£400.00
Professional Discussion – resit/retake	£150.00	£250.00

Learning and Skills Teacher v2	Digital	Face to Face
Total EPA cost	£1175.00	£1425.00
Observation – resit/retake	£300.00	£400.00
Professional Discussion – resit/retake	£250.00	£350.00

Early Years

Early Years Educator	Digital	Face to Face
Total EPA cost	£600.00	£850.00
Multiple Choice Questionnaire – resit/retake*	£25.00	£25.00
Professional Discussion – resit/retake	£150.00	£250.00

Early Years Practitioner	Digital	Face to Face
Total EPA cost	£550.00	£800.00
Multiple Choice Questionnaire – resit/retake*	£25.00	£25.00
Professional Discussion – resit/retake	£150.00	£250.00

Early Years Lead Practitioner	Digital	Face to Face
Total EPA cost	£900.00	£1150.00
Observation with Q&A – resit/retake	£300.00	£300.00
Professional Discussion underpinned by a portfolio – resit/retake	£250.00	£350.00
Case study with report and presentation with Q&A – resit/retake	£250.00	£350.00

Health

Healthcare Support Worker	Digital	Face to face
Total EPA cost	£425.00	£675.00
Multiple Choice Questionnaire – resit/retake*	£25.00	£25.00
Observation – resit/retake	£200.00	£200.00
Portfolio of Evidence & Interview – resit/retake	£150.00	£250.00

Senior Healthcare Support Worker v2	Digital	Face to face
Total EPA cost	£475.00	£725.00
Multiple Choice Questionnaire – resit/retake*	£25.00	£25.00
Observation – resit/retake	£200.00	£200.00
Learning Journal & Interview – resit/retake	£150.00	£250.00

Assistant Practitioner (Health)	Digital	Face to face
Total EPA cost	£1025.00	£1125.00
Multiple Choice Questionnaire & Short Answer Questionnaire – resit/retake*	£25.00	£25.00
Observation – resit/retake	£300.00	£300.00
Reflective Journal & Interview – resit/retake	£250.00	£350.00

Dental Nurse	Digital	Face to face
Total EPA cost	£595.00	£845.00
Observation – resit/retake	£200.00	£200.00
Professional Discussion – resit/retake	£150.00	£250.00

Dental Nurse (Integrated)	Digital	Face to face
Total EPA cost	£775.00	£1025.00
Multiple Choice Questionnaire – resit/retake*	£25.00	£25.00
Observation – resit/retake	£200.00	£200.00
Interview – resit/retake	£150.00	£250.00

Dental Practice Manager	Digital	Face to face
Total EPA cost	£995.00	£1245.00
Project and Presentation with Q&A – resit/retake	£250.00	£350.00
Professional Discussion supported by Portfolio of Evidence – resit/retake	£250.00	£350.00

Oral Health Practitioner	Digital	Face to face
Total EPA cost	£1000.00	£1250.00
Multiple Choice Questionnaire – resit/retake	£25.00	£25.00
Observation – resit/retake	£200.00	£200.00
Professional Discussion – resit/retake	£150.00	£250.00

Social Care

Adult Care Worker	Digital	Face to Face
Total EPA cost	£500.00	£750.00
Situational Judgement Test – resit/retake	£25.00	£25.00
Professional Discussion – resit/retake	£150.00	£250.00

Lead Adult Care Worker	Digital	Face to Face
Total EPA cost	£500.00	£750.00
Situational Judgement Test – resit/retake	£25.00	£25.00
Professional Discussion – resit/retake	£150.00	£250.00

Lead Practitioner in Adult Care	Digital	Face to Face
Total EPA cost	£850.00	£1100.00
Observation of Practice – resit/retake	£300.00	£400.00
Professional Discussion – resit/retake	£250.00	£350.00

Leader in Adult Care	Digital	Face to Face
Total EPA cost	£850.00	£1100.00
Observation of Practice – resit/retake	£300.00	£400.00
Professional Discussion – resit/retake	£250.00	£350.00

Children, Young People and Families Practitioner	Digital	Face to Face
Total EPA cost	£700.00	£950.00
Observation of Practice – resit/retake	£300.00	£400.00
Competence Interview – resit/retake	£250.00	£350.00

Children, Young People and Families Manager	Digital	Face to Face
Total EPA cost	£750.00	£1000.00
Situational Judgement Test – resit/retake	£150.00	£250.00
Professional Discussion – resit/retake	£250.00	£350.00

Early Intervention Practitioner	Digital	Face to Face
Total EPA cost	£600.00	£850.00
Professional discussion underpinned by a portfolio of evidence – resit/retake	£150.00	£250.00
Work-based case study followed by questioning – resit/retake	£150.00	£250.00

*If a standard contains a Multiple Choice Questionnaire (MCQ) method of assessment, the apprentice will receive their first resit/retake attempt at no extra cost.

Payment terms

All monthly activity is collated and issued as a consolidated invoice at the end of each month. Payment terms 30 days from date of invoice.