



Purpose statement

**NCFE Level 1 Certificate in Exploring the
Aviation Industry
QN: 600/5588/1**

Qualification overview

The purpose of this qualification is to develop your knowledge of airline operations and aviation operations on the ground. The qualification provides an insight into the aviation industry. It will help you to develop knowledge and understanding of the aviation industry and provide a basis for progression to further learning.

Who is this qualification for?

This qualification is ideal for you if you're interested in exploring the aviation industry and want to develop your knowledge and understanding of the industry. If you're considering a career in the aviation industry this qualification is an ideal starting point.

Age restrictions

There are no age restrictions, meaning you can take this qualification at any age. Entry is at the discretion of the centre.

Entry requirements

You don't need to have any specific prior learning requirements to take this qualification, but you may find it helpful if you've already achieved an Entry Level qualification.

Qualification content

This qualification aims to develop your knowledge and understanding of airline operations and aviation operations on the ground. You'll understand the importance of health, safety and security procedures in the aviation industry and be introduced to the different terminology used. You'll identify airport locations and the types of flights handled by each airport, the passengers using scheduled and chartered flights and key destinations for each group. You'll understand how to deal with customer complaints and incidents.

The qualification contains the following units which support the development of this knowledge and understanding:

- Unit 01 The aviation industry (2 credits)
- Unit 02 Aviation terminology (1 credit)
- Unit 03 Airport locational geography (1 credit)
- Unit 04 Customer service in aviation (2 credits)
- Unit 05 Teamwork in the aviation industry (2 credits)
- Unit 06 Preparation for entry to employment in the aviation industry (5 credits)

In addition you'll understand the importance of teamwork and will have the opportunity to start developing team-working skills. You'll identify your personal skills, qualities, qualifications and experience and relate them to potential job roles in the aviation industry.

What type of qualification is this?

This is a vocational qualification with 101 guided learning hours. During this time you can expect to be involved in formal learning activities, which could include classes and tutorials and preparing for class based activities.

100 percent of the qualification focuses on the development of your skills and knowledge to support your work in the aviation industry.

This qualification provides the knowledge and understanding to support your progression to the next level of vocational learning.

Is this qualification part of an Apprenticeship?

This qualification is not part of an Apprenticeship but could support your progression onto one.

Progression opportunities

If you're interested in progressing to the next level of vocational learning, successful completion of this qualification will support your progression to:

- NCFE Level 2 Certificate in Introduction to Cabin Crew
- NCFE Level 2 Certificate in Aviation Operations on the Ground (Knowledge)
- NCFE Level 2 Award for Resort Representatives
- NCFE Level 2 Award for Preparing to Work in the Cruise and Passenger Shipping Industry
- NCFE Level 2 Diploma in Customer Service

You could go on to further qualifications in a related area depending on your current skills and interests. This qualification is an ideal place to start to extend your skills, knowledge and confidence.

Similar qualifications

This is the only Aviation qualification offered at this level by NCFE.

This qualification is designed to support and develop your knowledge and understanding with a view to progressing to further learning and ultimately employment in the aviation industry.

Support for this qualification

The qualification is supported by colleges and training providers offering aviation provision.

For further information about these employers please contact NCFE on 0191 239 8000 or email us at customersupport@ncfe.org.uk.