

Acronyms and useful websites

Where any acronyms have been used in the unit content or assessment guidance, we have included the full phrase or statement. This is a list for ease of reference. We have included links to relevant websites where appropriate.

This applies to the following qualification~~s~~:

- NCFE Level 2 Diploma in Aviation (601/8996/4)

Acronym	Meaning	Website (where appropriate)
AOG	Aircraft on the Ground	
FOD	Foreign Object Debris	
LDM	Load Distribution Message	
CPR	Container Pallet Message	
NOTOC	Notice to Captain	
DGR	Dangerous Goods Regulations	www.hse.gov.uk/cdg www.iata.org/whatwedo/cargo/dgr/Documents/passenger-provisions-table-23A-en.pdf
SSR	Special Service Requests	
PRM	Passengers with Reduced Mobility	
CAA	Civil Aviation Authority	www.caa.co.uk/home
PPE	Personal Protective Equipment	
HSE	Health and Safety Executive	www.hse.gov.uk
IATA	International Air Transport Association	www.iata.org/Pages/default.aspx
ISAGO	IATA's Safety Audit for Ground Operations	www.iata.org/whatwedo/safety/audit/isago/Pages/index.aspx
CTA	Common Travel Area	
ICAO	International Civil Aviation Organisation	www.icao.int/Pages/default.aspx

AHM	Airport Handling Manual	https://www.iata.org/en/publications/store/airport-handling-manual/
DFT	Department for Transport	www.gov.uk/government/organisations/department-for-transport
MHOR	Manual Handling Operations Regulations 1992	www.hse.gov.uk/msd/backpain/employers/mhor.htm
EASA	European Aviation Safety Agency	www.easa.europa.eu

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