

Senior Healthcare Support Worker

① What the role entails

Senior Healthcare Support Workers help registered practitioners deliver healthcare services to people. As an experienced support worker, you carry out a range of clinical and non-clinical healthcare or therapeutic tasks, under the direct or indirect supervision of the registered healthcare practitioner. As a Senior Healthcare Support Worker, you will provide high-quality, compassionate healthcare; follow standards, policies or protocols; and always act within the limits of your competence. You may work in a range of services, for example, a hospital, in the community, a health or day case unit, a birth centre or midwifery led unit, someone's home, an operating theatre, a nursing or care home, an assessment centre, a hospice, a school, a prison, a GP surgery, a charity or voluntary organisation; working in partnership with individuals, families, carers and other service providers.



② On-programme assessment

The apprentice must achieve the following on-programme assessment requirements prior to Gateway:

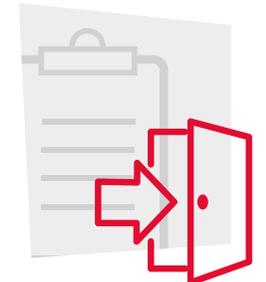
- An induction which meets the 15 Standards as set out in the Care Certificate
- Level 2 English and maths
- Level 3 Diploma in Healthcare Support (RQF).



③ Gateway requirements

The decision to take an apprentice through Gateway is made between the employer, Independent Training Provider (ITP) and apprentice. The apprentice must have achieved all the required on-programme elements before they enter Gateway, including:

- Collating a Portfolio of Evidence.



④ End-point assessment

The end-point assessment (EPA) for Senior Health Care Support Worker contains 3 methods of assessment as outlined below:

Multiple Choice Question (MCQ) Test:

This assessment features 60 MCQs. 40 questions will be focussed on the core knowledge requirements and 20 to your chosen option. Each question will carry one mark and the test will last for 90 minutes. Grade weighting – the MCQ Test is graded a Fail, Pass or Distinction by the Independent End-Point Assessor (IEPA).

Observation of Practice:

The Observation of Practice will last a minimum of 120 minutes (+/-10% at the discretion of the IEPA), will take place during the course of the apprentice's normal workday and will assess skills and behaviours. The Observation of Practice will also consist of a 10 minute question and answer session (+/-10% at the discretion of the IEPA). Grade weighting – the Observation of Practice is graded Fail or Pass by the IEPA.

Professional Discussion:

Professional Discussion is not simply a question and answer session but a two-way conversation between the apprentice and the IEPA. The Professional Discussion will last for 60 minutes (+/-10% at the discretion of the IEPA) synoptically assessing the knowledge skills and behaviour requirements of the standard. The submitted Portfolio of Evidence will be used by the IEPA to inform the Professional Discussion. Grade weighting – the Professional Discussion is graded Fail, Pass or Distinction by the IEPA.

⑤ Grade aggregation table

If the apprentice fails one or more assessment method, the overall grade will be a Fail.

Observation of Practice	MCQ Test	Professional Discussion	EPA grade
Pass	Distinction	Pass	Pass
Pass	Pass	Distinction	Pass
Pass	Pass	Pass	Pass
Pass	Distinction	Distinction	Distinction

⑥ Completion and certification

Once the IEPA verifies the apprentice has successfully completed all EPA methods, EPA Plus will activate certification. Working with the apprenticeship certificate issuing authority, we'll ensure the apprentice receives their certificate.



⑦ What next?

The apprentice could progress onto the Level 5 Assistant Practitioner or Nursing Associate apprenticeship standard or, providing the apprentice meets the entry requirements, apply to university to become a registered Healthcare Practitioner.

Why choose EPA Plus?

We are an approved End-Point Assessment Organisation (EPAO) specialising in EPA delivery across Health, Education & Care and Business apprenticeship standards. EPA Plus offers flexible and reliable EPA solutions supported by sector expertise, guidance documents and proactive service and support.