



Public Sector Compliance Investigator and Officer (PSCIO)

① What the role entails

The role of the Public Sector Compliance Investigator and Officer (PSCIO) is to understand, investigate and negotiate with individuals and organisations who, by accident or with intent, may not be complying with or are deliberately evading regulation or law. The broad purpose of the occupation is to protect the UK's public interest, money and services; drive improved customer compliance that supports the honest majority who meet their obligations and make it hard for the dishonest minority; identifying potential acts of criminality and supporting civil or criminal proceedings.



② On-programme assessment

The apprentice must achieve the following on-programme assessment requirements prior to Gateway:

- Level 2 English and maths.



③ Gateway requirements

The decision to take an apprentice through Gateway is made between the employer, Independent Training Provider (ITP) and apprentice. The apprentice must have completed all the on-programme elements before they enter Gateway.



④ End-point assessment

The end-point assessment (EPA) contains 2 methods of assessment as outlined below:

Professional Discussion underpinned by Portfolio

Lasting for 90 minutes (+ 10% at the discretion of the Independent End-Point Assessor), the Professional Discussion will be appropriately structured to draw out the best of the apprentice's competence and excellence. It will focus on the Portfolio completed by the apprentice during the on-programme phase of the apprenticeship, and the Independent End-Point Assessor (IEPA) will seek to gain assurance of the apprentice's competency by questioning.

The Portfolio should be submitted to EPA Plus within 2 weeks of Gateway.

Grade Weighting - The Professional Discussion underpinned by a Portfolio is graded Fail, Pass or Distinction.

Case Study Test

Case Studies are intended to assess synoptically the apprentice's competence from a different perspective, setting the apprentice fictitious scenarios and seeking their response. Each Case Study will be sufficiently complex as is appropriate for Level 3 and represent the case progression of likely situations the apprentice will encounter in their work. The open-book test will consist of 5 scenario-based questions based on one Case Study, with 180 minutes given to complete the test.

Grade Weighting - The Case Study Test is graded Fail, Pass or Distinction.

⑤ Grade aggregation table

Professional Discussion	Case Study	Overall Grade
Fail	Fail	Fail
Pass	Fail	Fail
Distinction	Fail	Fail
Fail	Pass	Fail
Fail	Distinction	Fail
Pass	Pass	Pass
Pass	Distinction	Pass
Distinction	Pass	Pass
Distinction	Distinction	Distinction

⑥ Completion and certification

Once the IEPA verifies the apprentice has successfully completed all EPAs, EPA Plus will activate certification. Working with the apprenticeship certificate issuing authority, we'll ensure the apprentice receives their certificate.



⑦ What next?

Once the PSCIO apprenticeship is completed, typical job titles include Compliance Officer, Regulatory Officer, Casework Investigator, Compliance Investigator, Compliance Manager and Assistant Inspector.

Why choose EPA Plus?

We are an approved End-Point Assessment Organisation (EPAO) specialising in EPA delivery across Health, Education & Care and Business apprenticeship standards. EPA Plus offers flexible and reliable EPA solutions supported by sector expertise, guidance documents and proactive service and support.