



Senior Healthcare Support Worker

① What the role entails

As an already experienced Support Worker, your apprentice will carry out a range of clinical and non-clinical healthcare or therapeutic tasks, under the direct or indirect supervision of the registered Healthcare Practitioner. They will provide high quality, compassionate healthcare, following standards, policies or protocols and always act within the limits of their competence.

! **Entry:** apprentices selected for the Senior Healthcare Support Worker standard may have prior experience as a Support Worker.



② On-programme assessment

The apprentice must achieve the following on-programme assessment requirements prior to Gateway:

- The apprentice must meet the 15 Standards as set out in the Care Certificate
- A regulated Level 3 occupational competence qualification as specified in the option chosen.
- Level 2 English and maths.



③ Gateway requirements

The decision to take an apprentice through Gateway is made between the employer, Independent Training Provider and apprentice. The apprentice must have achieved all the required on-programme elements before they enter Gateway, including the following:

- Learning Journal - which is compiled once the apprentice has completed their on-programme training and development, which will be in the final 3 months of the apprenticeship.



④ End-Point Assessment

The EPA for Senior Health Care Support Worker contains 2 methods of assessment as outlined below:

Multiple Choice Question (MCQ) and Short Answer Question (SAQ) test

This assessment features 30 MCQs carrying one mark each and 4 SAQs carrying 5 marks each which are each limited to 250 words. The test will last for 60 minutes and will be in the form of real-life scenarios to answer questions that align to all knowledge requirements of the core and chosen option.

Grade weighting – the Observation is ungraded above a Pass by the Independent End Point Assessor (IEPA).

Observation of Practice

The Observation of Practice will last a minimum of 90 minutes and will take place during the course of the apprentice's normal work day and will assess higher level skills and behaviours.

Grade weighting – the Observation is ungraded above a Pass by the Independent End-Point Assessor (IEPA).

Learning Journal and Interview

The Learning Journal must contain a minimum of 3 reflective accounts, totalling 1000 words (+/-100 words) which demonstrate the apprentice's learning and application of knowledge to their chosen area of practice, in addition to their skills, values and behaviours.

These pieces of evidence will make up the body of the Interview with the IEPA. The Interview will take place following the submission of the Learning Journal. This will last for a minimum of 30 minutes and a maximum of 45 minutes.

Grade weighting – The Learning Journal and Interview is graded as Pass, Merit or Distinction by the IEPA.

⑤ Grade aggregation table

Observation of Practice	MCQs/SAQs	Learning Journal & Interview	Overall Grade	
Pass	Pass	Pass	Pass	
		Merit	Pass	
		Distinction	Merit	
	Merit	Merit	Pass	Pass
			Merit	Merit
			Distinction	Merit
	Distinction	Distinction	Pass	Merit
			Merit	Merit
			Distinction	Distinction

⑥ Completion and certification

Once the IEPA verifies the apprentice has successfully completed all EPAs, CACHE will activate certification. Working with the apprenticeship certificate issuing authority, we'll ensure the apprentice receives their certificate.



⑦ What next?

The apprentice could progress onto the Level 5 Assistant Practitioner or Nursing Associate or, providing the apprentice meets the entry requirements, apply to university to become a registered healthcare practitioner.

Why choose EPA Plus?

We are an approved End-Point Assessment Organisation (EPAO) specialising in EPA delivery across Health, Education & Care and Business apprenticeship standards. EPA Plus offers a flexible and reliable EPA solutions supported by sector expertise, guidance documents and proactive service and support.